

ats Services Checklist

Our Health Checks Include:-

- ✓ Take Acronis image.
- ✓ Clean case internally using air compressor.
- ✓ Remove temporary files.
- ✓ Scan for: Viruses = Sophos in safe-mode
Spyware = Super Anti-spyware
Scare ware = Malware bytes
- ✓ Check-disk all hard drives.
- ✓ Defragment all hard drives.
- ✓ Check storage usage, (e.g. not more than 90% used).
- ✓ Check memory usage, (e.g. not more than 50% at idle).
- ✓ Check device manager for missing drivers.
- ✓ Perform critical windows updates.
- ✓ Check CMOS battery is OK.
- ✓ Advise customer on anything needing attention.
- ✓ Advise customer if they need currently, or will need to renew antivirus in the next month, we recommend Kaspersky Internet Security.
- ✓ Option to create recovery DVD.
- ✓ Clean case externally using form cleaner.
- ✓ Clean laptop screens using wipes.

If necessary under the health check and in extreme cases or heavily infected/corrupted systems with your permission we will **reinstall** your **operating system** for you, if this is necessary we may ask you for your original media or licenses so we can get you PC re-setup.